

## **Client Satisfaction Survery**



1. Were the test results that you received from the FARRP Analytical Laboratory accurate, received on a timely basis and easy to understand?	
Yes	No No
Comments:	
2. Overall, were yo	ou satisfied with the testing and reporting services provided?
Yes	No No
Comments:	
3. Are you satisfie	d with the sample submission process?
Yes	No No
Comments:	
4. Overall, were yo	ou satisfied with the your interaction with the Laboratory staff?
Yes	No No
Comments:	
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5. Are there areas	that you feel are in need of improvement?
Yes	No No
Comments:	
Comments:	
Please share any other comments or suggestions based on your experience with FARRP.	
rease share any other comments or suggestions based on your experience with PARRI.	

Your assistance toward improving our program is greatly appreciated. Please email the completed form to Lynn Niemann (Iniemann1@unl.edu) or mail to the FARRP Analytical Laboratory (1901 North 21st Street, 276 Food Innovation Center, University of Nebraska, Lincoln, NE 68588-0627).

Your responses will be held in confidence. We thank you for your time.